4 STEPS to Develop Digital Dexterity in your Workplace

What is Digital Dexterity?
Digital Dexterity is the ability and desire to exploit existing and emerging technologies for better business outcomes.

STEP 1 BE THE CHAMPION

Your organization must succeed in keeping pace in a world that’s going digital – don’t get left behind. IT can be positioned as a microclimate to incubate Digital Dexterity in the wider enterprise.

Be the champion!

- Lead with a vision of and strategy for digital Dexterity.
- Partner with IT to develop and explore the right markets.
- Lead the design of a Growth Mindset culture for digital business ideation.
- Lead by example with your fellow leaders: successes and challenges of Digital Dexterity in action.

STEP 2 MODEL IT!

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Model it!

- Think like a mad scientist, learn from failures, build on ideas and embrace learning.
- Involve your colleagues in digital business ideation.
- Share your learnings with your fellow business partners.

STEP 3 COLLABORATE WITH THE BUSINESS

Partner with your business peers and co-develop a workplace program and strategy for Digital Dexterity.

- Bring in leading business and technology experts to add value to your digital Dexterity strategy.
- Share with your fellow leaders a cross-section of digital Dexterity in action.
- Engage your business partners.
- Foster with HR to develop and acquire the right skillsets.

STEP 4 UNLEASH DIGITAL DEXTERITY IN THE WORKFORCE

Digital Dexterity must be a priority in order to succeed. Get ahead of the talent challenge by re-framing your role to make Digital Dexterity in people your highest priority.

Unleash digital dexterity in the workforce.

- Use IT as a mind blowing device. Address hiring, processes and the firms used for recruitment.
- Partner with your fellow leaders in identifying new digital business strategies to create new value.
- Implement with IT as a model for diversity. Address hiring, processes and the firms used for recruitment.
- Adopt an evolving list of skills and competencies to enable elements of the business strategy.

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1. Is your workforce ready for the future of digital?
   - Visit www.gartner.com/eu/workplace for more advice and best practices for getting the most out of your workforce.
   - #GartnerDWS
   - #GartnerFutureofWork